

GENERAL TAX QUESTIONS & INFORMATION

The department requests that you use the published numbers below or those on the notice for any initial contact concerning tax matters, billing and delinquencies. If your matter is not handled via this channel please contact the Customer Experience Center for further assistance.

Board of Appeals	717.783.3664
Bureau of Audits	717.783.1731
Bureau of Desk Review and Analysis	
Pass Through/ Sales Tax Review	717.705.7400
Other Tax/Program Desk Review	717.214.7287
Business Taxes – Assistance	717.787.1064
Business Taxes - Delinquencies	717.783.8434
Criminal Tax Investigations	717.783.9685
E-File Help Desk (Individual Taxes)	
For enrolled agents only	717.787.4017
Fraud Detection & Analysis Unit	717.772.9297
Individual Taxes - Assistance	717.787.8201
Individual Taxes - Assessments	717.783.5250
Individual Taxes - Delinquencies	717.783.3000
Inheritance Tax	717.787.8327
Lottery	717.702.8000
W-2G Replacement	800.692.7481
Motor & Alternative Fuels	800.482.4382
Property Tax/Rent Rebate	888.222.9190
Realty Transfer Tax	717.783.8104
Registration and Taxpayer Management	
PA-100	717.787.3653
REV-72	717.783-5473

CUSTOMER EXPERIENCE CENTER

Feel Free to contact the management team in the Customer Experience Center for any issues that may arise. We ask that you refer to the CEC management team before reaching out to any of the points of contact outlined on the right.

Director	Donald Bianchi dbianchi@pa.gov	717-783-5686
Assistant Director	Jane McCurdy jmccurdy@pa.gov	717-705-7400
Special Assistant	William Hartman whartman@pa.gov	717-346-2131
Delinquent Call Center	William Tharp witharp@pa.gov	717-425-2842
Customer Service Call Center	Michael Hosler mhosler@pa.gov	717-425-2632
Customer Outreach, Relations and Engagement	Alicia Gonse agonse@pa.gov	717-425-2742

TAXATION DEPUTATE

Deputy Secretary	Bryan Barbin	717-783-3683
Special Assistant	Kevin Milligan	717-346-2139
Business Tax Return Processing	Matthew DeFrank	717-783-5470
Business Taxpayer Accounting	Josh Hulstine	717-787-8211
Registration & Taxpayer Mgmt.	Suzanne Tarlini	717-783-5459
Taxpayer Support	Lori Bucknell	717-783-5470
Voluntary Disclosure	Matt Pettigrew	717-787-9832

INDIVIDUAL TAXES

Tracy Hulstine	Acting Director	717-787-8346
David Braden	Assistant Director	717-787-8346
Allen Daugherty	Fraud Detection and Analysis Manager	717-772-9297
Heidi Schultz	Inheritance Tax Division Chief	717-787-8327
Holly Moore	Realty Transfer Tax Manager	717-783-8104
Joseph Henry	PIT e-Service Manager	717-787-1392
Shari Cale	Resolution Division Chief	717-783-5250
Jesse Lehman	Acting Examination Division Chief	717-787-1643
Linda Simmons	Property Tax/Rent Rebate Div. Chief	717-787-8397

COMPLIANCE AND COLLECTIONS

Deputy Secretary	Radee Skipworth	717-783-3680
Special Assistant	Mark Morabito	717-772-9231
Enforcement & Taxpayer Assist	Dale Simpson	717-772-6991
Compliance	Jim Lavelle	717-214-1969
	Tom Scott	717-787-6612
Customer Experience Center	Donald Bianchi	717-772-1537
Desk Review	Jane McCurdy	717-705-7400

REVENUE SPECIALIZED SERVICES

Audits Director	Jason Weimer	717-783-1731
Board of Appeals Chair	Lauren Zaccarelli	717-787-4916
Economic Development	Matthew Forti	717-772-3896
Imaging & Document Mgmt.	Bernard Stakem	717-787-8276
Legislative Director	Andrew Moser	717-783-4024
Research Director	Shane Sanders	717-787-6300
Taxpayer Rights Advocate	Vincent Pease	717-772-9347

OTHER AGENCY NUMBERS

Executive Deputy Secretary	John J. Kaschak	717-783-3680
Deputy Secretary for Tax Policy	Amy Gill	717-783-3683
Deputy Secretary for Admin.	Christin Heidingsfelder	717-783-3688
Chief Counsel	Tom Gohsler	717-783-1382
Policy Director	Michael Wood	717-783-3684
Communications Director	Jeffrey Johnson	717-787-6360
Administrative Services	Christina Dunn	717-772-1731
Prism Director	Donald Sheridan	717-783-9566