

Automated Fact & Information Line
888-PA-TAXES (888.728.2937)

Make a Tax Payment
www.revenue.pa.gov/payment

Credit/Debit Card Payments 800.272.9829
www.officialpayments.com

GENERAL TAX QUESTIONS & INFORMATION

Business Taxes - Assistance 717.787.1064

- Option 1: e-Tides/e-Business Unit
- Option 2: PA-100/Registration
- Option 3: Sales/Use/Hotel Occupancy & Booking Agent Tax
- Option 4: Employer Withholding Tax
- Option 5: Corporation Tax
- Option 6: PTBO Notices
- Option 7: Other Business Taxes

Business Taxes - Delinquencies 717.783.8434

- Option 1: Contractor Clearances
- Option 2: Sales Tax
- Option 3: Employer Withholding Tax
- Option 4: Corporation Tax
- Option 5: Multiple Taxes

Individual Taxes - Assistance 717.787.8201

- Option 1: Personal Income Tax
- Option 2: PA DirectFile
- Option 3: Property Tax/Rent Rebate
- Option 4: Inheritance Tax
- Option 5: Business Tax/Registration

Individual Taxes - Assessments 717.783.5250

Individual Taxes - Delinquencies 717.783.3000

- Option 1: Personal Income Tax
- Option 2: Inheritance Tax

Inheritance Tax 717.787.8327

Motor & Alternative Fuels 800.482.4382

IFTA/MCRT Decals and Information, Motor Fuel Registered Distributor Information, Alternative Fuels Tax, PA Fuel Transporter Permits and Carrier Information, and Temporary/Trip Permits

Property Tax/Rent Rebate 888.222.9190
(Claimant Assistance)

Realty Transfer Tax 717.783.8104

Registration and Taxpayer Management

PA-100 717.787.3653
REV-72 717.783.5473
Discovery 717.772.9832

Lottery 717.702.8000

W-2G Replacement 800.692.7481

Bureau of Business Tax Returns Processing

Main Line 717.787.8326

Handles business tax1 return processing. (I.e. resolving taxpayer filing errors, correcting math errors, reviewing returns that suspend, and resolving data capture and other errors or issue.)

Bureau of Business Taxpayer Accounting

Main Line 717.705.6225

Handles taxpayer accounting functions for business taxes administered by Pennsylvania. (I.e. assessment resolution, responsible party and bulk sales assessment, payment application, correction of misapplied payments, application and tracking of taxpayer credits, processing refund requests and overall management of taxpayer financial accounts.)

COMPLIANCE & ENFORCEMENT INFORMATION

Main Line 717.787.3911

- Bankruptcy
- Business License Clearances
- Collection Agency Issues
- Lien and Lien Satisfaction
- Sales Tax License Revocation Notice
- Wage Garnishment/Bank Attachment

SPECIALIZED SERVICE NUMBERS

Board of Appeals 717.783.3664

Bureau of Audits 717.783.1731

Bureau of Desk Review and Analysis

Pass Through/ Sales Tax Review 717.705.7400

Other Tax/Program Desk Review 717.214.7287

Criminal Tax Investigations 717.783.9685

E-File Help Desk (Individual Taxes)

For enrolled agents only 717.787.4017

Fraud Detection & Analysis Unit 717.772.9297

Identity Validation Letter

www.doreservices.state.pa.us/IDValidation

Legislative Office 717.787.1007

Legislative Referral Bureau 717.787.7385

(Copies of Acts - Need Act # & Act Year)

Office of Chief Counsel 717.787.1382

Tax Incentive & Credit Programs

Application/Verification Questions 717.772.3896

717.346.0327

Taxpayer's Rights Advocate Office

717.772.9347

Voluntary Disclosure Program 717.787.9832

OTHER AGENCY NUMBERS

Department of Treasury

Unclaimed Property (Escheats) 800.222.2046

800.379.3999